



HANDLING  
CONCEPTS

# SPARES & SERVICES

Protect your handling equipment with high-quality spares packages and tailored service plans provided by Handling Concepts



**HANDLING CONCEPTS**  
/// ENGINEERED HANDLING SOLUTIONS

+44 (0) 1527 570 900  
service@handlingconcepts.co.uk  
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**BAE SYSTEMS**

**BAXI**



**BENTLEY**



**CATERPILLAR**



GlaxoSmithKline

GORDON  
MURRAY  
DESIGN



**Greencore**



 **Kimberly-Clark**



**KOMATSU**

**LAING O'ROURKE**



  
**Marshalls**



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## WELCOME

You can rely on over 25 years of expertise in design, manufacture and service of materials handling equipment to ensure that your valuable handling devices are maintained to keep them in tip-top condition.

By choosing a market leading industry specialist, you can trust highly skilled engineers to help you protect your valuable assets with high-quality spares packages and tailored service plans that will provide you with the support you require throughout the life of your project and beyond.

You will be investing in experienced and reliable engineering know-how to support you in your lifting and handling needs, to take care of your processes and improve the health and safety of your workers.

Throughout your service plan, you will be supported by a reliable team who will remind you when your LOLER inspection is due, conduct the inspection, carry out preventative maintenance, identifying damage or parts fatigue and will repair where necessary to prevent disruption.

You can also benefit from being supplied with a critical spares package to avoid lead time delay and production downtime, by having the parts on-site and ready to be integrated into your workflow.



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# YOUR SERVICE PLAN

01

## SETTING UP YOUR PLAN

A recurring service plan is the best way to keep your lifting equipment legally compliant. You will receive six-monthly LOLER inspections and can define your plan to span across 1, 3 or 5 years. You can have peace of mind that your service is already booked and handled by a designated service engineer who will take the worry of maintaining it away. You will be reminded a month before your service is due and can arrange your inspection at a time and date to suit you.

02

## ON THE DAY

You will be supported by a service team who will arrive on site at the arranged day and time, ready to carry out a full service of your equipment. A thorough examination of your machines during the LOLER inspection will determine if they are safe, fit for purpose, and suitable for the application. These plans are available to everyone, even if your handling device was not installed by Handling Concepts. You still benefit from safe, legally compliant equipment year after year. Your staff can also benefit from being trained to use the equipment you have chosen in order to ensure that it is used correctly and safely.



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**03**

## PREVENTATIVE MAINTENANCE

It is possible during LOLER inspections that issues will arise. If any on-site repairs are required, you can rely on Handling Concepts to complete these for you, and if these are not possible on the day, you can depend on complete transparency on the scope and cost of the repair and benefit from an efficient, reliable service. You will also be offered a critical spares package which can help you avoid future disruption by having spare parts available when you need them.

**04**

## CERTIFICATE AND SERVICE REPORT

Once your LOLER inspection and service is complete, your visit will be recorded and followed up with your LOLER certificate. You will receive a detailed report that will include information on findings, what maintenance work was performed onsite, and what issues need to be resolved. You will have a full understanding of the safety of your equipment and what you need to do to remedy any issues.

**05**

## REMEDIAL ACTIONS

With your service report, you will also receive a quote for all corrective actions advised. You can benefit from transparent after care that always keeps you in the know and assured that another set of hands are helping you improve the health and safety of your workers.



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# SUPPORTING YOU

You can choose to remove the burden of maintaining your handling equipment with a Handling Concepts service plan and critical spares package to keep your lifting equipment safe, legally compliant, and fully functioning.

- ✓ Diminish health and safety risks
- ✓ Stay legally compliant
- ✓ Reduce downtime

If you require a LOLER inspection for your material handling equipment, you can book a service plan today.

You can also enquire about a critical spares package and be confident that your workers are safe without worrying about disruption and downtime.

Fill out one of the [online contact forms](#), or call 01527 570900. A friendly service engineer is ready to help you with all of your material handling enquiries.



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- Scissor Lift Table
- Service Plans
- Special Purpose Machinery
- Stacker Trucks
- Travelling Slewing Jib Crane
- Trolley for an Electric Tug
- Turning Gripper
- Vacuum Gripper
- Vacuum Lifting Beams
- Vacuum Tube Lifter



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- Travelling Slewing Jib Crane
- Trolley for an Electric Tug
- Turning Gripper
- Vacuum Gripper
- Vacuum Lifting Beams
- Vacuum Tube Lifter



# **HANDLING CONCEPTS**

**/// ENGINEERED HANDLING SOLUTIONS**

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